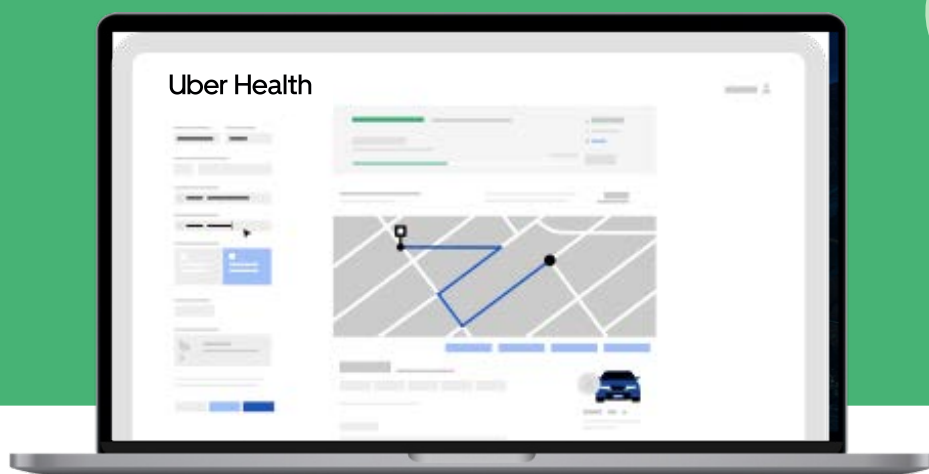# Uber Health

Enabling access to care and services →

The Uber Health platform is designed to improve health outcomes and the experiences of patients, caregivers, and clinicians by connecting people to care and services through a centralized, easy-to-use dashboard.

Affordable and at-scale

Provide your population with access to services needed to address social determinants of health (SDOH) in a cost-effective manner. Many organizations find that the curb-to-curb options offered by TNCs provide more savings opportunities than the curb-to-curb options offered by traditional NEMT service providers.

Operational efficient

Simplify logistics and make it easier to request services on behalf of your patients in a HIPAA-supported platform. It is also possible to use the platform for effective coordination of in-home caregivers.

User-experience focused

Close care gaps by addressing logistical and structural barriers, such as language barriers and lack of tech proficiency. Ridesharing is a popular type of transportation for patients, and organizations that offer rideshare services report improved member satisfaction.

Uber Health

Reducing barriers to care

Uber Health aims to improve the delivery of care by connecting people to the goods and services they need in order to stay healthy. We remove barriers to healthcare access and empower people to get to the care they need.

Built to coordinate care

Our solution allows for multiple services to be coordinated and tracked in one place. We notify you if an action is required, and we're making it easier to track who's following up.

Multiple benefits in one platform

The mission of Uber Health is to bring Uber's world-class technology to healthcare, combining multiple benefits in one platform to create unique engagement pathways and help improve health outcomes.

Partnership solutions

We are integrating third-party partners into our platform to enable organizations the ability to order higher levels of service. We'll continue to grow partnerships with other health organizations to drive efficiency, increase member engagement, and improve health outcomes in a scalable manner.

Calibrated for safety

Safety is fundamental to Uber. When matched with a driver, a patient will receive that driver's information so they know who's picking them up. Patients can also share their trip details with trusted contacts, and administrators can access real-time tracking of trips and deliveries.

Built with compliance

Protect your patients' information while coordinating rides and deliveries. The Uber Health dashboard was specifically designed to meet healthcare's HIPAA privacy and security standards.

HIPAA-trained support

Whether you want to report that someone left something behind on their trip or need to ask a question about a ride, our dedicated support team is ready to respond 24/7.

About Uber Health
Since 2018, Uber Health's HIPAA-supported solution is enabling access to care and services for healthcare organizations focused on population health management. By tapping into Uber's logistics expertise, Uber Health helps connect millions to the care they need. Over 3,000 healthcare customers trust Uber Health to provide access to stress-free transportation, mobility solutions, and critical deliveries, streamlining population health management and supporting better patient outcomes. **For more information, visit uberhealth.com.**