Uber Health American

Partnering for better health outcomes

Integrating Uber's ridesharing platform into American Logistics' certified service network opens access to more transportation options for those in need.



On-demand access

American Logistics can take member calls directly or, if preferred, member services/case managers can coordinate rides anytime using one, consolidated platform. On-demand transportation, available 24/7.



Cost-effective

Matching the right vehicle to patient needs helps reduce unnecessary costs of getting to and from care. The ability to use ridesharing for ambulatory curb-tocurb trips frees up vehicles and budgets that can be used for higher-assistance trips when needed.



Unifying modalities

With more than 3.9 million drivers on Uber's platform now integrated with American Logistics' network of certified service providers, coordination is simplified for healthcare organizations. There is one place to arrange any type of ride, whether ambulatory, wheelchair, BLS/ALS, or gurney services.

ራሳ

Real-time transparency

Full visibility down to live GPS trip tracking, regardless of vehicle type, makes managing trips across rider needs easier. Technology integration means monitoring, reporting, and more is available through one web portal.

Power of the partnership

Uber Health's API has been integrated into American Logistics' turnkey transportation management solution.

Availability to American Logistics Partners

Full-service benefit management

- Uber Health is available for any health plan or care organization using American Logistics for transportation management. When arranging transport for patients or plan members through American Logistics' proprietary technology, those organizations will have immediate access to Uber's platform where over 18 million trips happen each day.
- Utilization management
- Electronic reservations and data exchange
- Grievance case management
- Comprehensive custom reporting
- Supports HIPAA compliance programs
- 24/7/365 call center in multiple languages
- Claims-based billing

"CareMore, American Logistics, and Uber Health are a powerful combination of aligned corporate experience, values, and skill sets. By working together, CareMore is able to deliver the highest level of service and care for subscribers."

> Scott Rinefort Senior Director of Product Design CareMore Health